

Privacy Policy – SMS Messaging

Effective Date: 1/1/2026

Castle Energy, LLC (“we,” “us,” or “our”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, and protect information when you opt in to receive SMS (text) messages from us.

Information We Collect

When you opt in to receive text messages from us, we may collect:

- Your mobile phone number
 - Your name (if provided)
 - Message interaction data (such as delivery confirmations and responses)
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How We Use Your Information

We use your information to:

- Send you SMS messages you have opted in to receive, including appointment reminders, service updates, promotions, and customer support messages
 - Respond to your inquiries
 - Improve our communication and services
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SMS Consent

By providing your mobile number and opting in, you consent to receive text messages from Castle Energy, LLC.

- **Message frequency may vary**
 - **Message and data rates may apply**
 - Consent is **not a condition of purchase**
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Opting Out

You may opt out of SMS messages at any time by replying **STOP** to any message. After opting out, you will no longer receive SMS messages unless you opt in again.

For help, reply **HELP** or contact us at:

 info@castlenrg.com

 440-390-1340

Data Sharing

We **do not sell, rent, or share your mobile number** or personal information with third parties for marketing purposes.

We may share information with trusted service providers (such as SMS delivery platforms) solely to provide messaging services on our behalf. These providers are required to safeguard your information.

Data Security

We take reasonable measures to protect your personal information from unauthorized access, use, or disclosure.

Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

Contact Us

If you have questions about this Privacy Policy or our SMS practices, contact us at:

Castle Energy, LLC

 info@castlenrg.com

 440-390-1340

 www.castlenrg.com